

## Cancellation insurance : precontractual information

### Information on Europ Assistance (Belgium) NV

The Cancellation insurance contract (insurance of Europ Assistance) is offered by Brussels Airlines SA/NV.

These contracts are taken out with EUROP ASSISTANCE BELGIUM NV – VAT BE 0457.247.904, RPR Brussels, recognised under code number 1401 to exercise branches 01, 09, 13, 15, 16 and 18 (Assistance) (R.D. of 02.12.1996, Belgian Bulletin of Acts of 21.12.1996), with registered office at Triomflaan 172, 1160 Brussels. Europ Assistance is subject to the regulatory authority of Financial Services and Markets (FSMA), Congresstraat 12-14, 1000 Brussels and the NBB under the codenumber 1401.

### Complaints

Any complaints with regards to this agreement can be addressed to:

- Europ Assistance Belgium NV to the attention of the Complaints Officer, Triomflaan 172 at 1160 Brussels, ([complaints@europ-assistance.be](mailto:complaints@europ-assistance.be)), PH: 02 541 90 48 from monday till thursday from 10h-12h and from 14h-16h  
or
- The Insurance Ombudsman, de Meeûssquare 35, 1000 Brussels ([www.ombudsman.as](http://www.ombudsman.as)) without prejudice to the policyholder's right to take legal action.